

Memorandum

TO: ALL DEPARTMENT PERSONNEL **FROM:** Anthony Mata
Chief of Police

SUBJECT: PARKING ENFORCEMENT IN RESIDENTIAL PERMIT PARKING ZONES **DATE:** September 23, 2022

APPROVED

Memo #2022-048

BACKGROUND

The City of San Jose has 22 [Residential Permit Parking \(RPP\) zones \(link\)](#):

Autumn/Montgomery (E1)	Eden (N5)	Sherman Oaks (S1)
Berryessa (R5)	Garden/Alameda (F4)	St. Leo's (F4)
Cadillac (N5)	Hoffman (A2)	S.U.N. (K6)
Cahill Park (F4)	Horace Mann (K1)	University (K3)
Century/Winchester (F1)	Lynnhaven (F1)	Via Monte (A4)
Civic Center (V2)	Market/Almaden (E4)	West Berryessa (R5)
College Park (F3)	Parkside (E1)	
Delmas Park (E1)	Santana (F2)	

A PDF document showing the boundaries of each of the areas listed above may be found [here \(link\)](#).

ANALYSIS

The Department of Transportation, Parking Compliance no longer issues hardcopy residential parking permits. Instead, they are maintained in a database that connects a license plate with a virtual permit. Residents also have the ability to obtain temporary virtual permits for guests. Parking Control uses vehicle-mounted Automated License Plate Readers to determine which vehicles are allowed to be parked in the neighborhood. If a vehicle does not match a license plate in the system, a citation is issued.

The Police Department does not have access to the RPP database maintained by the Department of Transportation. As a result, only Parking Compliance has the ability to issue RPP violations.

Parking Compliance drives through the 22 RPP zones on a predetermined schedule designed to provide equitable service to each of the areas. As a result, they no longer provide on-demand enforcement for RPP violations. This means if a community member calls to have someone respond

ALL DEPARTMENT PERSONNEL

SUBJECT: PARKING ENFORCEMENT IN RESIDENTIAL PERMIT PARKING ZONES

September 23, 2022

Page 2

because they believe a vehicle without a permit is parked in an RPP zone, law enforcement cannot respond and Parking Compliance will not respond.

Note this applies only to RPP requirements, not any of the other parking violations that may be enforced by Parking Compliance or the Police Department.

In the event of a request for a response to enforce RPP, either through Communications or a flag down in the field, personnel will:

1. Explain to the community member why the City is no longer responding to RPP violations (detailed above).
2. Direct community members with any further questions or concerns to the Parking Compliance Residential Permit Parking Manager at the following:

Elias Khoury

408-975-3707

Parking.Compliance@sanjoseca.gov

RPPFeedback@sanjoseca.gov

3. If an event was created, document the referral to Parking Compliance as notes in the event.
4. Close the event.

As a reminder, **3-1-1 and the SanJose311 app do not provide any options for parking enforcement**, only for vehicle abatement. Therefore, the public should not be referred to 3-1-1 or the SanJose311 app for any parking enforcement issues.

ORDER

Effective immediately, Department personnel shall no longer issue Residential Permit Parking violation citations. For any calls or in-field complaints regarding Residential Permit Parking, Department personnel shall follow the steps outlined above.



Anthony Mata
Chief of Police

AM:SD